

Accessibility Statement for Ashford Parish Council Website

This accessibility statement applies to the Ashford Parish Council website at <https://ashfordnorthdevon.com>

The website is run by Ashford Parish Council. We would like as many people as possible to be able to use this website. We've also made the website text as simple as possible to read.

How accessible this website is

We know some parts of this website may not be fully accessible:

- some PDF documents may not be fully accessible to screen reader software

This site is available in three versions which duplicate all textual information:

- Large screen/desktop site, includes graphics and photos. Some pages may require horizontal scrolling at high zoom.
- Small screen/mobile site, formatted to display on small screens in portrait or landscape format
- Text only site, no graphics, photos or text formatting. Text font, size and background contrast may be adjusted by means of user browser controls

Feedback and contact information

If you need information on this website in a different format please contact the Parish Clerk

- by email: clerk@ashfordpc.org.uk
- by phone
- by post:

We will consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We seek to maintain and improve the accessibility of this website. If you find any problems or think we're not meeting accessibility requirements, please contact the Parish Clerk – contact details above

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Ashford Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. Compliance status. This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below:

Non-accessible content

The content listed below is non-accessible for the following reasons:

- Non-compliance with the accessibility regulations

Some PDF documents, especially those containing graphics and images, may not be fully accessible to screen readers

- PDFs and other documents

Some of our PDFs documents are essential to providing our services. For example, we have PDFs with information on how users can access our services.

- The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs we publish will meet accessibility standards, except where these are supplied by other organisations over which we have no control.

Preparation of this accessibility statement

This statement was prepared on. It was last reviewed on. This website was last tested on. The test was carried out by self-evaluation.

What we're doing to improve accessibility

We plan to improve accessibility on this website by addressing non-compliance issues where possible by; making it operable, understandable and robust. We will ensure the website is regularly checked and updated where necessary.